

Wholesale Mobile Pricing Guide

Q3 October – December 2024 V1



Introduction

What's New?

O2

[O2 All in One – Port Bonus](#)

[O2 All in One – Single Users](#)

[O2 All in One – Shared Data](#)

[O2 All in One – Value Adds](#)

Vodafone

[VodaShare – Port Bonus](#)

[VodaShare – Base Tariffs – Single](#)

[User Voice](#)

[VodaShare – Base Tariffs – Mobile](#)

[Broadband](#)

[VodaShare – Shared Data](#)

[VodaShare – Value Adds](#)

Additional information

[Points of Note](#)

External Documents and Resources

[OOB, IC and Zoning Structures](#)

[Roaming Services](#)

[Data Top Ups](#)

[Mobile Bill Limits](#)

[Market Ready Mobile Assets](#)

[FAQs](#)

Please Note: All tariffs are on 30 day terms, and subject to annual price adjustments.

What's new?

Vodafone Unlimited Port Bonus!

We recently launched a port bonus exclusive to our Unlimited £19 24m VSUPPORT24 tariff. This was launched after the Q2 guide release. We are pleased to announce that from Q3 this offer has been added to the guide. See page 7. Please note, this offer can be withdrawn at any time.

O2 Unlimited Port Bonus!

Throughout Q3 we are continuing to offer an exclusive O2 port bonus of £25 for eligible unlimited connections. Please see page 3 for the full information.

Extended Promotional Offer

Available from 1 October until 31st December 2024

AIO O2 Unlimited Voice & Data

We are happy to confirm that the popular AIO Unlimited offer is continuing this quarter, at the great price of **£11.50**.

This offer is available for new business only.

Bon Voyage Notification

From the 1st October 2024 new OFCOM regulations will come into effect, that will impact the rules for roaming welcome SMS messages received by end users upon arrival at their roamed destination, also known as Bon Voyage SMS. These changes aim to protect UK mobile customers from unexpected roaming charges. Please familiarise yourself with the changes on communication WM097

O2 2G & 3G Switch Off

We recently communicated (WM095) that O2 announced they are retiring 2G & 3G services, beginning in October 2024, aiming to conclude by the end of 2026. We will continue to work with our partners to ensure a smooth transition during this period and continue to communicate any important information from the network.



SAMSUNG

Galaxy Z Fold6 | Z Flip6

Galaxy AI 🌟 is here



Image simulated. Samsung account login may be required for certain AI features.

Now available on Giacom Hardware



Wholesale Mobile Pricing Guide | Q3 October – December V1

**£25
Porting
Bonus**



**O2 All In
One
Unlimited
Plans**

£25 Unlimited Port Bonus!

We're excited to announce the extension of our fantastic £25 O2 Unlimited Port Bonus offer for Q3. Available until further notice, Wholesale Mobile partners can continue to enjoy a £25 port bonus on eligible O2 All In One Unlimited tariffs!



Eligible Tariffs:

All In One
Unlimited

All In One
Unlimited
Plus

All in One
Unlimited
Promotional
Offer

To see full tariff
inclusions please
see page 4.

Points to note:

- Available until further notice.
- A £25 port bonus will be payable the month following the successful activation of a qualifying connection..
- Connections must be live for 24 months. In the event of disconnection inside of the 24 month period, Giacom will invoice the value of £25.
- Internal Ports are excluded from the promotion.

Questions?

If you have any questions regarding this incentive, please feel free to reach out directly to your Account Manager or contact our Wholesale Mobile Support Team at:

mobilesupport@giacom.com

Introduction
What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information
Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

Please Note: All tariffs are on 30 day terms, and
subject to annual price adjustments.

O2 All in One – Single Users

AllIn One (O2) -Single User Voice Tariffs							All In One (O2) –
Voice tariffs that include dedicated data allowances & are compatible with bolt-ons including shared data.							Unlimited Promo***
Tariff	AIOLOW*	AIO5GB	AIO25GB	AIO50GB	AIOUTD^◇	AIOUTDPL◇	AIOUTDPR◇
Data	500MB	5GB	25GB	50GB	Unlimited**		Unlimited**
Minutes	500	Unlimited**				Unlimited inc. UK to EU	Unlimited**
Texts	Unlimited**					Unlimited inc. UK to EU	Unlimited**
RLAH	Included**						Included**
Daily Roaming (£4 per day)	World Travel Select (WTS)					TravelFree / TravelPlus	World Travel Select (WTS)
Cost	£5.25	£7.50	£9.00	£10.00	£12.50	£14.50	£11.50
International Caller (IC) – Optional^^ (£2.50 per month)	AIOICLOW	AIOIC5GB	AIOIC25GB	AIOIC50GB	AIOICUTD◇	AIOICUTDPL◇	N/A

AllInOne(O2) - SingleUserMobileBroadband						
Data only tariffs for mobile connectivity on the move. Compatible with Shared Data bundles.						
Tariff	AIOMB1	AIOMB3	AIOMB10	AIOMB30	AIOMB50	AIOMB100
Data	1GB	3GB	10GB	30GB	50GB	100GB
RLAH	Included**					
Daily Roaming (£4 per day)	World Travel Select (WTS)					
Cost	£4.50	£6.50	£9.00	£10.00	£11.00 £14.00	

*This tariff is not compatible with Value Adds or Shared Data bundles.

** Usage subject to fair usage policies.

*** Limited time offer, available until 31st December 2024. Fair Usage policies apply. Available for new business only. Moves from Distribution will not be eligible for the promotional version of the tariff.

^ To ensure best price on this tariff, please see Promotional Offer, available until 31st December 2024.

^^For more information on rates for International Caller, please see the OOB, IC and Zoning Structures link.



◇ **£25 Port Bonus on O2 Unlimited tariffs.**

Available until further notice. Giacom to apply a credit the following month after connection date. Connections must be live for 24 months. In the event of disconnection inside of the 24 month period, Giacom will invoice the value of £25. Internal Ports are excluded from the promotion.

For more information on Out Of Bundle rates, International Calling, Roaming and Zoning Structures please view the external documents and resources.

Introduction

What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information

Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

O2 All in One – Shared Data

AllInOne - SharedDataTariffs		
Base tariffs with no inclusive data for use with Shared Data		
Tariff	AIOVSHR	AIOMBSHR
Minutes	Unlimited*	N/A
Texts	Unlimited*	N/A
RLAH	Included*	
Daily Roaming (£4 per day)	World Travel Select (WTS)	
Cost	£5.50	£2.25
IC – Optional^^ (£2.50 per month)	AIOICVOICE	N/A

*Usage subject to fair usage policies
^^ For more information on the rates for International Caller, please see the OOB, IC and Zoning Structures link



For more information on Out Of Bundle rates, International Calling, Roaming and Zoning Structures please view the external documents and resources.

AllInOne - SharedDataBundles		
Account based shared data compatible a variety of All In One tariffs*. Allowances share with assigned MPNs only		
Tariff	Inclusive Data	Cost
AIOSD25GB	25GB	£40.00
AIOSD50GB	50GB	£80.00
AIOSD75GB	75GB	£120.00
AIOSD100GB	100GB	£150.00
AIOSD250GB	250GB	£350.00
AIOSD500GB	500GB	£700.00
AIOSD1TB	1TB	£1,400.00
AIOSD2TB	2TB	£2800.00
AIOSD5TB	5TB	£7,000.00

**Shared Data bundles are incompatible with Pooled Data tariffs

AllInOne - PooledDataTariffs***			
Voice and data tariffs which enable each subscription's assigned data allowance to aggregate and contribute to a wider pool of data for utilisation amongst all pooled data users sharing that specific tariff.			
Tariff	AIO2GBP	AIO4GBP	AIO6GBP
Data	2GB	4GB	6GB
Minutes	Unlimited*		
Texts	Unlimited*		
RLAH	Included*		
Daily Roaming (£4 per day)	World Travel Select (WTS)		
Cost	£7.25	£8.25	£9.00
IC - Optional^^ (£2.50 per month)	AIO2GBPIC	AIO4GBPIC	AIO6GBPIC

***Pooled Data Tariffs are incompatible with Shared Data bundles. Data only pools amongst users on identical tariff versions.
*Usage subject to fair usage policies.
^^For more information on the rates for International Caller, please see the OOB, IC and Zoning Structures link



Introduction

What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information

Points of Note

External Documents
and Resources

OOB, IC and Zoning Structures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

O2 All in One – Value Adds

All In One - Value Adds				
A variety of bolt-ons that can be applied to all of our All In One base tariffs*				
	Tariff	Allowance	Details	Cost
Data Top Ups	Aiotop5GB	5GB	Data allowances that can be applied as required based on end user's varying requirements month on month. Click here for more information.	£4.50
	Aiotop10GB	10GB		£6.50
	Aiotop20GB	20GB		£11.00
Int.Minutes Europe	Aio500IME	500 Minutes	Minute allowances for calls made from the UK to Europe.	£4.50
	Aio1000IME	1000 Minutes		£8.00
Int. Minutes Worldwide	Aio500IMW	500 Minutes	Minute allowances for calls made from the UK to Europe and the rest of the world	£25.00
	Aio1000IMW	1000 Minutes		£40.00
Int. SMS	Aio250ISMS	250 SMS	SMS allowances for texts sent from the UK to Europe and the rest of the world	£5.00
	Aio500ISMS	500 SMS		£10.00
Advanced Roaming Minutes & Data Worldwide	Aio250RMD	250 Mins/ 250MB	Allowances for calls and data made whilst roaming outside of the UK and not covered by our inclusive daily roaming services. Please Note: excludes RoW Zone 4	£50.00
	Aio500RMD	500 Mins/ 500MB		£75.00
	Aio1000RMD	1000 Mins / 1GB		£100.00
Non-Geo	Aio300NG	300 Minutes	Minute allowance for calls made to non-geographical lines with 084/087 prefixes	£2.75
Ireland Plus	AioROI	ROI allowance extension	O2 Ireland Plus - Use your UK allowance to call and text the Republic of Ireland	£2.75
Advanced Bundle	AioADV1	50 Int EU/US/C Minutes, 50 International SMS, 50 NGN	Allowances for a selection of event types. These bolt-ons should be used independently and not in conjunction with another bolt on within the same month.	£1.00
	AioADV2	100 Int WW Minutes/SMS, 100 NGN		£3.00



Important: O2 Bolt-on Information

All bolt-ons will apply secondary to any daily roaming services such as WTS.

Please note: Only one of each bolt-on type should be applied per subscription. For example; if a subscription has an Advanced Bolt-on (multiple bundle product), then they should not also have a single product bolt-on offering the same types of allowance

Where multiple bolt-ons of a similar type are applied in error the bolt-on applied first should be utilised first, however incompatibility issues may occur.

*Excluding the O2 Low User tariff AIOLOW
For international dialling country lists, see OOB, IC and Zoning Structures link



Please Note: All tariffs are on 30 day terms, and subject to annual price adjustments.

**£125
Porting
Bonus**



**VodaShare
Unlimited
24M**
(VSUPORT24)

Vodafone Porting Incentive

We are excited to be continuing our exclusive port bonus tariff in partnership with Vodafone, brought to you by Giacom. This 24-month standalone offering is a significant addition to our VodaShare proposition, featuring a generous **£125 port bonus** on qualifying connections.



**£125
Porting
Bonus**

**Unlimited
Minutes &
SMS***

**Unlimited
Data***

**24-Month
Minimum
Term**

**£19 per
month**



Points to note:

Offer applies when porting an existing MPN from another supplier, currently live on an alternative network, onto our **VodaShare Unlimited 24M** tariff (VSUPORT24).

A £125 port bonus will be payable the month following the successful activation of a qualifying connection..

This offer excludes existing Giacom connections. Giacom reserves the right to withdraw the incentive at any time.

To see full tariff inclusions please see VSJVUNL tariff on page 8.

*Unlimited usage subject to standard FUPs and terms of service listed within tariff guides. Early Termination Fees - Early termination fees are applicable to this tariff. This fee is determined based on the pro rata cost of line rental remaining from the subscription's date of cease up to the end of the agreement, including any required notice periods.

Questions?

If you have any questions regarding this incentive, please feel free to reach out directly to your Account Manager or contact our Wholesale Mobile Support Team at:

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Introduction
What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information
Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

Please Note: All tariffs are on 30 day terms, and
subject to annual price adjustments.

VodaShare – Base Tariffs

VodaShare - SingleUserVoiceTariffs						
Voice tariffs with variable data allowances that are compatible with bolt-ons including shared data.						
Tariff	VSJVLU VodaShare Low User^	VSJVS VodaShare Standard	VSJV5G VodaShare 5 GB	VSJV10G VodaShare 10 GB	VSJV20G VodaShare 20 GB	VSJVUNL VodaShare Unlimited
Data*	500MB	0GB	5GB	10GB	20GB	Unlimited**
Minutes*	500	Unlimited**				
Texts*	Unlimited**					
Daily Roaming – EU	Euro Travel Select (ETS) - £1.50 per day					TravelFree◊
Daily Roaming – RoW	World Travel Select (WTS) - £4 per day					TravelPlus◊
Cost	£5.25	£6.25	£9.25	£11.25	£16.25	£19.00

*Unlimited usage subject to artificially inflated traffic fair usage policy
** Inclusive standard allowances are available for use in UK, EU and in selected worldwide destinations in line with qualifying daily roaming services.

^This tariff should not be used in conjunction with any VodaShare bolt-ons or services and has no shared data bundle capability.

◊ Unlimited plans roaming data usage is capped at 25GB per billing month in European Travel Select, Travel Free and Travel Plus destinations.
If you reach this limit, you will be charged £2 per 1GB (ex VAT) to continue using data in a European Travel Select, Travel Free or Travel Plus destinations until your monthly allowance renews.



Please view page 7 for details of our
24m Vodafone Port Bonus tariff.



Introduction
What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information
Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

Please Note: All tariffs are on 30 day terms, and
subject to annual price adjustments.

VodaShare – Base Tariffs

VodaShare - MobileBroadbandTariffs						
Data only tariffs for mobile connectivity on the move. Compatible with Shared Data bundles						
Tariff	VSJDS VodaShare MBB Standard†	VSJD1G VodaShare MBB 1GB	VSJD3G VodaShare MBB 3GB	VSJD10G VodaShare MBB 10GB	VSJD20G VodaShare MBB 20GB	VSJDUNL VodaShare MBB Unlimited
Data*	0GB	1GB	3GB	10GB	20GB	Unlimited**
Daily Roaming – EU	Euro Travel Select (ETS) - £1.50 per day					TravelFree◊
Daily Roaming – RoW Cost	World Travel Select (WTS) - £4 per day					TravelPlus◊
	£2.75	£4.75	£6.75	£9.00	£15.50	£19.50

*Unlimited usage subject to artificially inflated traffic fair usage policy

** Inclusive standard allowances are available for use in UK, EU and in selected worldwide destinations in line with qualifying daily roaming services
◊ Unlimited plans roaming data usage is capped at 25GB per billing month in European Travel Select, Travel Free and Travel Plus destinations.
If you reach this limit, you will be charged £2 per 1GB (ex VAT) to continue using data in a European Travel Select, Travel Free or Travel Plus destinations until your monthly allowance renews.
†This tariff will qualify for the shared out of bundle data rates listed in the External Documents and Resources section of this guide.
Shared out of bundle data applies to all numbers assigned to the same shared bundle.
All other tariffs are considered single user options and out of bundle rate costs will be charged by MPN.

Are you looking for Static IP's or
Multinetwork data connectivity?

Speak to us today about
Smart Mobile Data.

Introduction

What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus
VodaShare – Base Tariffs – Single

User Voice
VodaShare – Base Tariffs – Mobile

Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information

Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

VodaShare – Shared Data

VodaShare – Shared Data Bundles			
A variety of bolt-ons that can be applied to all of our VodaShare base tariffs^			
Tariff	Allowance	Details	Cost
VSJSD25 VodaShare Shared Data 25GB	25GB	Shared Data Bundles are applied at account level, offering a single allowance which is shared and utilised as required amongst the specifically assigned subscriptions	£50.00
VSJSD50 VodaShare Shared Data 50GB	50GB		£100.00
VSJSD75 VodaShare Shared Data 75GB	75GB		£140.00
VSJSD100 VodaShare Shared Data 100GB			£185.00
VSJSD250 VodaShare Shared Data 250GB	100GB		£440.00
VSJSD500 VodaShare Shared Data 500GB	250GB		£880.00
VSJSD1T VodaShare Shared Data 1TB	500GB		£1,650.00
VSJSD2T VodaShare Shared Data 2TB			£3,245.00
VSJSD5T VodaShare Shared Data 5TB	1TB		£8,000.00
	2TB		
	5TB		

^Excluding VSJVLU VodaShare Low User base tariff.



How does shared data work?

Bundles are simply introduced at account level and then, qualifying MPNs are assigned to each bundle. These bundles should be sold on a single bundle per end user customer basis, meaning numbers should not be added to more than one bolt-on at a time. Any MPNs not associated with an account level bundle will not get access to any of the inclusive allowances.



Introduction

What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users

O2 All in One – Shared Data

O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus
VodaShare – Base Tariffs – Single User Voice

VodaShare – Base Tariffs – Mobile Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information

Points of Note

External Documents and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

VodaShare – Value Adds

VodaShare -Value Adds				
A variety of bolt-onsthat can be applied to all ofour VodaShare base tariffs^				
	Tariff	Allowance	Details	Cost
Data Top Ups*	VSJTU5G			
	VodaShare TopUp -5GB	5GB	Data allowances that can be applied as required based on end user's varying requirements month on month. Click here for more information.	£5.00
	VSJTU10G			
	VodaShare TopUp -10GB	10GB		£7.00
	VSJTU20G			
	VodaShare TopUp -20GB	20GB		£12.00
	VSJI00IS			
International Saver	VodaShare International Saver 100	100 Minutes	Minute allowances for calls made from the UK to 100 selected destinations**.	£2.50
	VSJ500IS			
	VodaShare International Saver 500	500 Minutes		£5.50
	VSJI100M			
Int. Minutes Worldwide	VodaShare 100 Int. World Mins	100 Minutes	Minute allowances for calls made from the UK to Europe and the rest of the world	£17.00
	VSJI500M			
	VodaShare 500 Int. World Mins	500 Minutes		£56.00
	VSJI1000M			
	VodaShare 1000 Int. World Mins	1000 Minutes		£112.00
	VSJISMS			
Int. SMS	VodaShare 100 Int. SMS	100 SMS	SMS allowance for texts sent from the UK to Europe and the rest of the world	£2.50
Roaming Data Worldwide	VSJWWR250MB		Data allowances for usage whilst roaming outside of the UK and not covered by our inclusive daily roaming services. Please Note: excludes RoW Zone 4	
	VodaShare Roam WW 250MB	250MB		£34.00
	VSJWWR500MB			
	VodaShare Roam WW 500MB	500MB		£62.50
	VSJWWR1GB			
	VodaShare Roam WW 1GB	1GB		£112.00

****100 Countries included in International Saver bundles are:**

American Samoa,Andorra, Angola, Argentina, Australia, Austria, The Bahamas, Bahrain, Bangladesh, Belgium, Bermuda, Bhutan, Brazil, Brunei, Bulgaria, Cambodia, Canada, Chile, China, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Egypt, Estonia, Faroe Islands, Finland, France, French Territories (inc. Guadeloupe, French Guiana, Martinique, Reunion and Mayotte), Germany, Gibraltar, Greece, Guam, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Republic of Ireland, Israel, Italy, Japan, Kazakhstan, South Korea, Kuwait, Laos, Lao People's Democratic Republic, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Malaysia, Malta, Mariana Islands, Mauritius, Mexico, Monaco, Mongolia, Namibia, Nepal, Netherlands, New Zealand, Nigeria, Norway, Pakistan, Panama, Paraguay, Peru, The Philippines, Poland, Portugal, Puerto Rico, Romania, Russia, San Marino, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sint Maarten, Swaziland, Sweden, Switzerland, Syria, Taiwan, Tajikistan, Thailand, Turkey, Turkmenistan, USA (United States of America), Uzbekistan, Venezuela, Vietnam, The US Virgin Islands.

*Data Top Up bundle allowance does not share and is only applicable to the subscription to which it is assigned



Important

All bolt-ons will apply secondary to any daily roaming services such as WTS.

Introduction

What's New?

O2

O2Allin One – Port Bonus

O2 All in One – Single Users
O2 All in One – Shared Data
O2 All in One – Value Adds

Vodafone

VodaShare – Port Bonus

VodaShare – Base Tariffs – Single
User Voice

VodaShare – Base Tariffs – Mobile
Broadband

VodaShare – Shared Data

VodaShare – Value Adds

Additional information

Points of Note

External Documents
and Resources

OOB,IC andZoningStructures
Roaming Services
Data Top Ups
Mobile Bill Limits
Market Ready Mobile Assets
FAQs

Points of Note

New Business Only

The tariffs within this guide (including mobile broadband tariffs and shareddata bundles)areaimed at newbusiness only. Migrations and standard re-signs may be exempt, or not qualify for promotional incentives.

Annual Price Adjustments

All tariffs are on 30-day terms and are subject to yearly increases. The increases will be in line with either the Retail Price Index rate ("RPI Rate") or Consumer Price Index rate ("CPI Rate") plus any additional increase issued by the network. Partners will be given at least a 30-day notice before any planned price increases.

Subject to Change

Our tariffs are subject to change. Giacom will ensure at least 30 days' notice is given before any changes take effect.

Click here for more information around terms of service and points of note listed below:

- Fair Usage Policy
 - Migrations
 - Tariff Codes
 - Terms
 - Disconnections & Notice
- Early Termination Fees
 - Roam Like at Home (RLAH)
 - Fixed Dial SIMs



Service Charges

Charge Type	Cost Per Connection (exc VAT)	Applies to
Cease Fee	£30	Subscriptions are activated on a 30-day minimum term. Cease fees apply to numbers that are disconnected, ported or migrated out within 24 months of activation. Cease fees will be invoiced at the end of every financial quarter. Please note that this fee will be waived on O2 connections only if you have net base growth within a calendar month and have less than 25 disconnections. From 1st July 2024, any existing Giacom connections that move to the latest proposition published within this pricing guide, the number will re-start a new 24-month period. At Giacom's discretion, In the event an MPN is currently on a tariff/proposition that predates 1st July 2024 and needs to increase their inclusive data allowance then the MPN's original tariff start date will be used (i.e. a number is currently on VodaShare 2023 5GB tariff and is needing to increase data allowance by moving to VodaShare July 2024 20GB then the former tariffs start date will be used).
Migration Fee	£25 Suspended until further notice	All same network migrations. Giacom also reserve the right to invoice a £175 migration fee for any number that migrates into Giacom from a Vodafone Direct channel and then subsequently migrates back out. See click through on the left of this page for more details.
Tariff Change Fee	£30	Existing connections/base that move to the new tariffs detailed within this guide. Connections active for over 24 months will be exempt from this charge.
Order Provisioning Fee	£2.50	Giacom Mobile Support Team can complete provisioning requests on behalf of a partner but we reserve the right to apply an administration fee.



Please Note: All tariffs are on 30 day terms, and subject to annual price adjustments.

INTRODUCING SMART MOBILE DATA

Game-changing Cellular IoT powered connectivity

[Find out more](#)



Check out our
SMD vs. MBB
Comparison



Any Questions on this guide?

We have a host of content available in our Knowledge Base within CloudMarket which can help, or alternatively contact your Account Manager directly or email our Wholesale Mobile Support Team at: mobilesupport@giacom.com

