

Price List

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[Downloadable PDF document of August 2023 wholesale SIP Trunking price list and various disclaimers.](#)

Downloadable PDF > [Wholesale SIP Trunking Price List](#)

Terms

- Rental services will be charged one Calendar month in advance.
 - Handsets are provided on a 36 month term, if cancelled within the term the remainder of the term is charged in full.
 - SIP channels with inclusive minutes provided are subject to a minimum term of 12 months and are subject to a Fair Use Policy.
 - Resellers should ensure sufficient bandwidth is available to allow the required number of concurrent calls, an estimate of 100k per SIP channel should be used.
 - Rental liability on service(s) is charged one calendar month after the month in which the services is ceased or channel count reduced.
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Support

- All SIP trunks will be defaulted to £250 spend per day for Fraud alerting.
 - This can be changed by the reseller after the service is provisioned.
 - Fault reporting is available 24 hours a day 7 days a week.
 - However, support will only be available during Working Hours (8am to 6pm, Monday – Friday, public holidays in England and Wales excluded).
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Numbers & Storage

- International DDI numbers support 1 concurrent call regardless of the number of channels the SIP service has.
 - Additional concurrent call capacity is available and is charged by concurrent call, by international number.
 - Call recording is applied to incoming and outgoing calls and is charged in addition to the call pricing.
 - Storage charges apply after 30 days.
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