

At Giacom, we have partnered with CityFibre to bring you two fantastic new fibre Ethernet products.

CityFibre has been rolling out their fibre-only network for the past few years, targeting towns and cities where other major providers are less prominent, and they now offer fantastic value products. Through our partnership, you can choose to provide your customers with dedicated full fibre Ethernet or a shared fibre service called Fibre Flex.



Available in 28 towns and cities

Delivering fantastic value products to where other major providers are less prominent



Highly competitive

Enables Giacom partners to differentiate their service offering



Built-in smart capabilities

Designed for the digital age, CityFibre invest in their network and platforms to make it readily upgradable to 100Gb and beyond



Self-service portal capabilities

Partners can quote, order and service CityFibre Ethernet products with Wires only, Managed and Monitoring services



Independent network infrastructure

Carrier-class, resilient ring-based architecture completely separate from other network providers

such as Openreach, Virgin Business and Colt

Dedicated Full Fibre Ethernet

CityFibre's dedicated full fibre Ethernet offers 100Mb or 1Gb bandwidth options and a dedicated fibre tail from the local POP to the customer's premises.

Guaranteed dedicated symmetrical bandwidth from 10Mb to 1Gb

Service delivered using dedicated fibre to the customer's premises

6 business hour repair SLA*

CityFibre's network is currently available across:



28
locations

Shared Fibre Flex

Fibre Flex is an ultra-competitive and innovative product that offers a symmetrical, guaranteed 200Mb service but allows the customer to use up to 1Gb whenever possible, at no extra cost. Fibre Flex differs from Dedicated Full Fibre Ethernet because it uses a shared fibre within the tail end that is common between a small number of other customers.

Guaranteed dedicated 200Mb symmetrical bandwidth

Burstable bandwidth up to 1Gb symmetrical

6 business hour repair SLA*

Delivered using Fibre GPON technology

*Excludes faults caused by third party damage.

